



DRIFFIELD
SCHOOL
& SIXTH FORM

MOBILE PHONE ROUTINE FAQ

ARRIVING & LEAVING

01

How quick is the unlocking process?

ANSWER

Unlocking is quick. During the first few weeks, staff will be on hand to help students learn the process and keep queues moving.

02

What if my child arrives late or needs to leave early?

ANSWER

An unlocking device is available at Ace Reception for students who arrive late or need to leave school early.

03

My child catches a bus. Will there be time to unlock the pouch?

ANSWER

Yes. Students catching a bus can use the designated, supervised bus unlocking station. Staff will make sure there is time to unlock before the bus leaves.

04

What if my child forgets to unlock the pouch before leaving?

ANSWER

Students pass the unlocking stations at the exits and are reminded to unlock their pouch. If a phone reaches home still locked, your child can return to the unlocking station outside the main school gate or leave it locked until the next school day.

05

Will my child's phone be safe during the day?

ANSWER

Students keep their phone with them in their pouch throughout the school day. We recommend storing the pouch safely in a school bag. The pouch offers some protection but is not a protective case, so phones should still be handled with care.



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MOBILE PHONE ROUTINE FAQ

USING THE POUCH

01

What happens if my child forgets their pouch?

ANSWER

The phone will be placed in a Yondr pouch and securely stored in the Main Reception office until the end of the day. We will contact parents/carers to remind them of the procedure. If a pouch is forgotten regularly, it may be treated as lost and a £15 replacement fee may apply. Pouches should stay in students' school bags and remain locked when not at school.

02

What if the pouch is damaged?

ANSWER

Tampering is a serious offence and may lead to a £15 replacement fee, the phone being kept until a parent/carer collects it, and a fixed-term external suspension. Report accidental damage immediately; unreported damage found in a check may be treated as intentional. Keep the pouch locked when leaving school. Random checks take place throughout the academic year.

03

What happens if a phone is found outside a pouch on site?

ANSWER

The phone will be confiscated and returned when a parent/carer collects it. The student will receive a fixed-term suspension. Targeted and random searches, including with a hand-held detector, may check that phones are in pouches.

04

My child does not bring a phone to school. What should we do?

ANSWER

Parents/carers can opt out by agreeing that their child will not bring a phone to school. Students without a phone may be searched, including with a hand-held security detector.



CONTACT & SAFETY

01

What if my child needs a phone for medical reasons?

ANSWER

We have an alternative arrangement for the small number of students who need a phone for medical reasons, for example to manage diabetes. We will contact families who have informed us of a relevant medical condition.

02

How can I contact my child during the school day?

ANSWER

Please contact the school office on 01377 253631 or email office@driffieldschool.org.uk. The office will pass on messages when needed.

03

What if my child needs to contact me?

ANSWER

Your child can speak to any member of staff. The member of staff will arrange for them to contact you using an office phone.

04

What if my child is on a school trip or at a fixture?

ANSWER

The usual pouch procedures apply. The trip leader will have access to a mobile unlocking device if one is needed.

05

What happens if there is an emergency in school?

ANSWER

Students should follow school safety procedures and staff instructions. Phone use can delay responses, spread misinformation, increase risk and disrupt safeguarding. The school will manage emergency communication.