

23 October 2024

Dear Parent or Carer,

RE: Arbor Parent App

We are writing to make sure you are aware of the Arbor Parent App. This is a resource that we use at Driffield School and Sixth Form to help with communication about homework tasks. It also gives you the ability to see your child's current timetable as well as some useful information such as your own contact details.

Students should still be writing any homework tasks in their planners, but this app enables parents and carers to support more effectively by being able to check if a task has been set and see the details themselves. Where possible staff are attaching any worksheets so that if a student loses their sheet, they will still be able to complete the task. Tasks will show as "not submitted" unless a student chooses to log into the student portal to indicate they have handed the task in. Students will be shown how to do this later this term. There is no expectation for students to submit work in Arbor, it is available for them as a feature if they want to use it to help organise their work. Staff will still report any incomplete homework through student planners. If your child needs any adjustments to homework tasks, this will also be recorded in student planners.

Parents and carers can now report same-day absences for their children using the Arbor App. To do this, you must access the 'Attendance' section, input the absence details, and submit the request. You can only record same-day absences through Arbor, so for any extended or future absences, please contact the school. If you receive an absence message from school about your child, please do not reply directly to that message, but either submit the absence details through Arbor or email the school office at office@driffieldschool.org.uk.

If you have not accessed this before or cannot remember your password go to <https://login.arbor.sc/> and click "Forgot your password?". You will be asked for your email address and should enter the email address that you use to receive school communications. You will then be taken through some security questions and asked to reset your password. If you activated your account last year, your login details will remain the same.

Once your account has been confirmed, you can also download and log in through the Arbor Parent App on your smartphone via the App Store or Google Play Store. Please be aware that you cannot use the Arbor Parent App until your account has been confirmed.



Thank you for your support, and we hope you find the Arbor Parent App useful. If you have any queries regarding the Arbor Parent App, please contact Mrs Hogben.

Yours faithfully,

A handwritten signature in cursive script that reads "C Hogden".

Mrs C Hogden
Director of Raising Standards